

గౌరవ ఆంధ్రప్రదేశ్ విద్యుత్ రెగ్యులేటరీ కమిషన్, ఇంటి.నెం. 11-4-660,
4వ అంతస్తు, సింగరేణి భవన్ రెడ్ హిల్స్, హైదరాబాదు - 500004వారి
దివ్యసముఖమునకు

వార్తా పత్రికలలో ఏపిఎస్పి డిస్ట్రిబ్యూషన్ కంపెనీ వారిచే ప్రచురించబడిన
2020-24 నుండి 2020-25 సంవత్సరమునకు ప్రతిపాదించిన టారిఫ్
ప్రతిపాదనలకు నాచే సమర్పించబడిన అభ్యంతరములు/ సలహాలు ఇందు
వెంట పొందు పరచుచున్నాను.

వాది: కొలూరు యశికా శిఖరి కృష్ణారాజు శాస్త్రి & సో. రామకృష్ణారాజు
పాఠశాల గుమ్మం ముఖ్యం పోస్ట్. శాఖ (M) స.ప.స.ఆ. నెల్లూరు
జిల్లా A.P. P.I.N 524137 Ph.No 7676948433

ప్రతివాది: చీఫ్ జనరల్ మేనేజరు (ఆర్.ఎ.సి. & ఐ.పి.సి.)
ఎ.పి.ఎస్.పి.డి.సి.ఎల్ ప్రధాన కార్యాలయము, 19-13-65/ఎ, శ్రీనివాసపురం
విద్యుత్ నిలయం, తిరుచానూరు రోడ్డు, తిరుపతి - 517507.

వాది అయిన కొలూరు యశికా శిఖరి కృష్ణారాజు శాస్త్రి & సో. రామకృష్ణారాజు
పాఠశాల గుమ్మం ముఖ్యం పోస్ట్. శాఖ (M) స.ప.స.ఆ. నెల్లూరు జిల్లా
AP P.I.N 524137 Ph.No 7676948433

ప్రజాసంక్షేమానికి నిస్వార్థముగా పనిచేయుచున్నాను. నేను ఇందు వెంట పొందు పరిచిన విషయములు
నాకు తెలిసినంత వరకూ యదార్థమని నమ్మి ధృవీకరించుచున్నాను.

స్థలం: కొలూరు
తేది: 04-01-2024

ఇట్లు
తమ విధేయుడు
K. Hanu Krishna Kumar Reddy

గౌరవ ఆంధ్రప్రదేశ్ విద్యుత్ రెగ్యులేటరీ కమిషన్, ఇంటి.నెం. 11-4-660,
4వ అంతస్తు, సింగరేణి భవన్ రెడ్ హిల్స్, హైదరాబాదు - 500004వారి
దివ్యసముఖమునకు

వార్తా పత్రికలలోని బహిరంగ ప్రకటననకు,

శ్రీ. కౌటూరు మోక్షిశాస్త్రి కుమార్ రెడ్డి & సో. కౌటూరు
రామభద్రాశాస్త్రి
చిరునామా కౌటూరు (V.P. జిల్లా | చిరబిల్లి).....
SPSR కౌటూరు జిల్లా A.P. 526137 Ph NO 7676948433

అను నేను సమర్పించు అభ్యంతరములు/సలహాలు

1) As per APERC Regulation 4/2013 clause 8 para 4 in the case of LT supply the responsibility of the erection of distribution transformer lies with the distribution licensee and shall not charge cost of transformer to any consumer except those consumers mentioned in clause 8 para 3 and levy only development charges but the APSPDCL is collecting DTR cost from its consumers against the regulation 4/2013 and proceeding No. Secy/10/2015 dated 29.05.2015 and APERC proceeding No. Secy/e202/16/2021 dated 08.01.2021 APERC at the time of re-leasing the service. The excess charges collected towards DTR the full DTR cost shall be refunded.

But the APSPDCL didn't refund to any consumer except Utukuru Sujatha TC palem, Bogole Section of Kavali Division, SPSR Nellore District, A.P.

To my knowledge nine consumers went to CGRF.

Then the Chairman justice Jagadish Chandra Garu gave good judgement but it was not implemented properly except only one consumer P.Rakesh Kumar Reddy Gudur Division got full DTR cost amount in view of the above facts full DTR cost may be paid to all the consumers 59 on par with Utukuru Sujatha, TC Palem and P.Rakesh Kumar Reddy.

2) గ్రామీణ ప్రాంతాలలో ఉన్న పిండి మిల్లులను (ప్లొర్ మిల్స్) 10 హెచ్.పి వరకూ ఎల్.టి.కేటగిరి 111 (డి) లో చేర్చవలసినదిగా కోరుచున్నాను. ఎందువలన అనగా గ్రామాలలో అనేక కారణాలు వలన పిండి రుబ్బుట, దంచుట, కారపు పిండి దంచుట మొదలగు పనులు ఇంటి వద్ద చేయుట లేదు. కాని వారి అవసరాల రీత్యా పై పనులకు పిండి మిల్లులను ఉపయోగించుకుంటున్నారు. అందువల్ల గ్రామీణ ప్రాంతాలలో పిండిమిల్లులు కొంతమందికి స్వయంఉపాధి వలే ఉపయోగపడుచున్నవి.

అందువలన 10 హెచ్.పి వరకూ పిండిమిల్లులను ఎల్.టి.కేటగిరి 111 (డి) లో చేర్చవలసినదిగా కోరుచున్నాను.

3) ప్రతీ సంవత్సరము ఎ.పి.ఇ.ఆర్.సి. వారు ఇచ్చిన ఆదేశములు మరియు రెగ్యులేషన్లను డిస్కాముల వారు అమలు చేస్తున్నారా అనే విషయం అప్పుడప్పుడు కమిషన్ వారు పర్యవేక్షణ చేస్తే బాగుంటుందని కోరుచున్నాను.

4) ఎ.పి.ఇ.ఆర్.సి. వారు ప్రారంభ సంవత్సరము నుండి ప్రతీ సంవత్సరము బహిరంగ విచారణలో పాల్గొన్న ప్రతీవారికి టారిఫ్ ఆర్డరు కాపీ ఉచితముగా పోస్టులో పంపించేవారు. తమరు గత సంవత్సరము టారిఫ్ ఆర్డరు కాపీలను పంపించలేదు. కనీసం టారిఫ్ ఆర్డర్లోని పార్ట్-ఎ, పార్ట్-బి లను హ్యోండ్ బుక్ రూపంలో తయారు చేసి ఇవ్వవలసినదిగా కోరుచున్నాము.

గౌరవ కమిషన్ వారు జరుపు బహిరంగ విచారణలో నా అభ్యంతరములు/సలహాలు
..... తరుపున వ్యక్తిగతముగా హాజరై విన్నవించుకొనుటకు
అవకాశము కల్పించవలసినదిగా కోరుచున్నాను.

స్థలం: వంతులూరు
తేది: 4-1-2024

వాది: K. Hari Kishore Kumar Reddy

Encl: I am herewith enclosing the C.G.R.F. Judgement copies of T.Mohan Babu, A.Nagamma, M.Nagabusanamma, and the copies of refund given by the Discom to them and the judgment copy of P.RRakesh Kumar Reddy and the refund of him and Utukuru Sujathamma. M. Nagabusanamma got 79609 Rs Refund instead of 1,49,845 Rs



**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P.
LIMITED
CORPORATE OFFICE::TIRUPATI**

Memo No. CGM/O/SPDCL/TPT/EE/C/F.Reg. 4/D.No. 107/21, Dt. 02/02/2021.

Sub: APSPDCL - TIRUPATI – Regulation 4 of 2013 (Licensees' Duty for Supply of Electricity on Request and Recovery of Expenses for Providing Electric Line or Electric Plant) – Instructions – issued - Reg.

Ref: 1.Regulation 4 of 2013.

2. Proceeding No. Secy/10/2015, Dt.29.05.2015.

3. Lr.No.APERC/E-202/DD-Dist/2016 Dt.11.01.2016

4. Lr.No.APERC/E-202/DD-Dist/2016, Dt.09.09.2016.

5. Lr.No.APERC/E-202/DD-Dist/2016, Dt.03.10.2016.

6. Lr. No. ED/RAC&Plg/SPDCL/TPT /GM /RAC /F. DIR cost/
D.No.11/21, Dt. 05.01.2021.

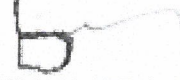
7. Proceeding No. Secy/E-202/16/2020-21, Dt.08.01.2021.

8. Memo No. CGM/O/SPDCL/TPT/EE/C/F.Reg. 4/D.No.100/21,
Dt.27/01/2021.

The Honb'le APERC issued guidelines for collection of transformer cost from consumers of commercial complexes, apartments and multistoried buildings, which is reiterated below:

"The Distribution License shall recover full cost of transformer in case of Commercial complexes, apartments and multi storied buildings where a dedicated transformer is provided while extending new LT Service Connections. In such cases, the Distribution Licensee is not entitled to collect development charges and shall own the transformer and maintain it. The distribution Licensee shall not extend power supply to any other consumer from the dedicated transformer other than the consumer who has borne the full cost of the Transformer."

In Superceding the instructions issued vide this office Ref (8) cited to the proceedings issued by Honb'le APERC, all the Superintending Engineers/Operation and Executive Engineers/ Operation are here by directed to implement the guidelines and follow the APERC instructions strictly.



**CHIEF GENERAL MANAGER/O&M
APSPDCL::TIRUPATI**

To

All the Superintending Engineers/Operation

All the Executive Engineers/Operation

Copy communicated to the Executive Director/RAC&Plg/APSPDCL/Tirupati

Copy submitted to the Director/Tech & HRD/APSPDCL/Tirupati

Copy submitted to the Director/Projects/APSPDCL/Tirupati

Copy submitted to the Director/Finance/APSPDCL/Tirupati

Copy to:

The Chief General Manager/R&IA/APSPDCL/Tirupati

The Chief General Manager/P&MM/APSPDCL/ Tirupati

The Chief General Manager/HRD/APSPDCL/Tirupati

The All General Managers/Corporate Office

**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P. LTD.
CORPORATE OFFICE : : TIRUPATI**

Memo.No.CGM/O&M/EE/C/F.e-261045/D.No.1286 / 21, dt.01/09/2021.

Sub:- APSPDCL-TPT – Representation received from SAC members regarding the collection of excess estimate charges by the DISCOMs for the release of new services – Refund - Approval accorded - Reg.

- Ref:- 1. Lr.No.Engg/DD(Trans)/E-202/D.No.204/2021, dt:03.05.2021.
2. Memo.No.CGM/O&M/EE/C/F.e- 261045/D.No.708/2021, dt.15.05.2021.
3. Lr.No.EE/O/APSPDCL/KVL/AE-Comm/F.No. /D.No.751/21, Dt.03.06.2021.
4. 'e' note approved by the CMD/APSPDCL, dt:29.08.2021.

In the reference (1) cited above, the Commission Secretary, APERC, Hyderabad has reported that the SAC Members have requested the commission for arranging refund of excess estimate charges collected by APSPDCL for releasing of new service connection under LT Category of the consumer Smt. Utukuru Sujatha, TC Palem of Bogole Mandal.

After careful consideration of the proposal, approval is hereby accorded to the Superintending Engineer/Operation/ Nellore for refund the excess charges of DTR (by collecting development charges of Rs.18,000 instead of DTR cost) of amount of Rs.1,01,993/- to the consumer of Smt. Utukuru Sujatha, TC Palem of Bogole Mandal for extension of supply of 1No 20HP Industrial Load for aquaculture of Operation Division, Kavali in Operation Circle, Nellore duly following all other departmental procedures in vogue.

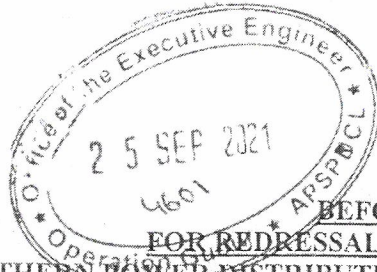
**CHIEF GENERAL MANAGER / O&M
APSPDCL :: TIRUPATI**

To
The Superintending Engineer/Operation/ Nellore.
Copy to the Executive Engineer/Operation/ Kavali.
Copy submitted to the Executive Director / RAC & Planning

Digitally signed by
NANDIMANDALAM VENKAT
SUBBARAJU

Date:Wed Sep 01 12:05:09 IST
2021

Reason: Approved



**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 23rd day of September' 2021

C.G.No.13 /2021-22/ Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri. Y.Sanjay Kumar

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Technical)

Independent Member

ADM.	
COMM	
TECH	<input checked="" type="checkbox"/>
CAS	
CASH	
DE/OT/GDR	

P.Rakesh Kumar Reddy,
PGR Complex,
Pattavari Street,
Kota (V) &(P),
Nellore Dt.

Between

Complainant

AND

1. Assistant Accounts Officer/ERO/Gudur
2. Deputy Executive Engineer/O/Gudur
3. Executive Engineer/O/Gudur

Respondents

ORDER

- The case of the complainant is that he had applied for new service connection for aqua purpose on 06.02.2021. Executive Engineer/O/Gudur issued demand notice for payment of service line charges of Rs.2,34,812/- and security deposit of Rs.24,500/- in total Rs.2,59,312/-. He paid the amount as per the demand notice on 05.03.2021 and service No.3111157001368 was released. As per the proceedings No. Secy. 10/2015 dt:29.05.2015 of APERC and Lr.No. APERC/E-202/DD-Dist/2016 Dt:11.01.2016, wherein it is the Licensee's duty for supply of electricity and recover expenditure as per Reg. 04 of 2013. Respondents are not following guidelines and collected excess amount from him. They can collect charges from

- the apartment owners and multistoried buildings and not from the farmers. Hence requested to refund the excess amount paid by him with interest @ 24% per annum.
2. Respondent No.3 filed written submission admitting that complainant applied for aqua service connection and demand notice was issued for payment of Rs.2,34,812/-towards service line charges and Rs.24,500/- towards security deposit charges. Consumer paid the amount vide PR No. 3245184 dt: 05.03.2021. Amounts were collected as per demand notice, no excess charges collected.
 3. Personal hearing through video conferencing was conducted on 26.08.2021. Both complainant and Executive Engineer/O/Gudur present. Heard both sides.
 4. The point for determination is whether the respondents are empowered to collect cost of Distribution Transformer while releasing service connection for aqua culture?

Respondent No.3 only stated in his written submission that demand notice was issued for service line charges and for security deposit but he did not state under what Regulation the estimate was prepared. When respondent No. 3 was directed to submit copy of estimate prepared by them,they have furnished the Memo No. CGM/O/SPDCL/TPT/EE/C/F.Reg.4/D.No.100/21 Dt:27.01.2021. On careful examination of copy of the estimate furnished by Respondent No. 3, it reveals that the cost of erection of DTR was also included in the estimated cost. Date of estimation was not mentioned but the estimated amount was paid on 05.03.2021. So, it appears the estimate was prepared basing on the above said memo dt: 27.1.2021 referred above. But the above said memo was superseded

vide Memo No. CGM/O/SPDCL/TPT/EE/C/F.Reg.04/D.No.147/21 dt: 02.02.2021. It clearly shows that the estimate was prepared basing on the superseded memo dt: 27.01.2021. The only inference that can be drawn is either the field officers did not consider the fact of superseding the memo dt : 27.01.2021 by memo dt : 02.02.2021 or the superseded memo was not at all communicated to the field officers and the field officers continued to collect the amount basing on the superseded memo. It appears that the SAP module was not amended resulting in continuing to collect the amount basing on the superseded memo.

The Hon'ble APERC issued proceedings No. Secy/E-202/16/2020-21/ dt : 08.01.2021. "The Hon'ble Commission revoked the guidelines mentioned in para. 3 of ref. 2(i.e. Proceedings No. Secy/10/2015/Dt: 29.05.2015) and also withdrawn the directions given for implementing of said guidelines communicated in ref. 3 to 5 i.e.(Lr.No.APERC/E-202/DD-Dist/2016 dated: 11.01.2016, Lr.No. APERC/E-202/DD-Dist/2016 Dt: 09.09.2016 and Lr. No.E-202/DD-Dist/2016, Dt: 03.10.2016).

DISCOMs are permitted to collect cost of DTR where ever they are provided as per Clause.8 (3) of Reg. 04/2013 irrespective of height of category of the building included under said clause".

Sub - Clause No. (3) and (4) of Clause. 8 of Reg. 4/2013 is as follows:

"3) The Distribution Licensee shall recover full cost of transformer in case of commercial complexes, apartments and multi storied buildings

where a dedicated transformer is provided while extending new LT service connections. In such cases, the Distribution Licensee is not entitled to collect development charges and shall own the transformer and maintain it. The Distribution Licensee shall not extend power supply to any other consumer from the dedicated transformer other than the consumer who has borne the full cost of transformer.”

4. In case of LT supply, the responsibility of erection of distribution transformer lies with the Distribution Licensee and shall not charge cost of transformer to any consumer except those consumers mentioned in para 3 above and levy only development charges”.

Respondents are bound to prepare the estimate as per Reg. 04/2013 and the orders of Hon'ble APERC referred above. Respondents did not submit any orders of the Hon'ble APERC permitting them to collect cost of DTR from the LT consumers other than the consumers mentioned in Clause 8(3) of Reg. 04/2013. In the absence of any proceedings authorizing the licensee to collect cost of DTR from the LT consumers who applied for Aqua Service, it is not entitled to include cost of DTR in the estimate and collect it. The estimate prepared in this case is not in consonance with the Regulation.04/2013 and orders issued by Hon'ble APERC from time to time. Hence the estimate is liable to be revised. The point answered accordingly.

5. In the result respondents are directed to revise the estimate as per Reg. 04 of 2013 issued by Hon'ble APERC within 7 days and refund the excess amount paid if any

by the complainant with interest @ 6% per annum from the date of this order till the date of payment and submit compliance report within 30 days from the date of receipt of this order.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 23rd September 2021

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

On this the 30th day of March' 2022
C.G.No.69 /2021-22/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao	Chairperson
Sri. K.Ramamohan Rao	Member (Finance)
Sri. Y. Sanjay Kumar	Member (Technical)
Sri. Dr. R. Surendra Kumar	Independent Member

Between

T.Mohan Babu Gollapalem, Mandapam (P), TP Gudur, Nellore Dt.	Complainant
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AND

1. Assistant Accounts officer/ERO/Indukurpeta 2. Executive Engineer/O/Nellore Rurals	Respondents
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ORDER

1. The case of the complainant is that licensee is empowered to collect Development charges only for the LT consumers as per Regulation 4 of 2013 issued by Hon'ble APERC, but the licensee has collected an amount of ₹.1,62,463.33 including cost of DTR. He has applied service with a contracted load of 48HP. Hence, he is liable to pay ₹.43,200 towards Development charges @ ₹.900 per HP(48HPX ₹.900). Licensee has collected an excess amount of ₹.1,19,263.33 and the same may be refunded. The case was registered as CG. No 69/2021-

DESPATCHED

DATE

30/3

- 22/Nellore Circle and sent to Respondents for written submissions.
2. Respondent 2 filed written submissions stating that as per Regulation 6 of 2021 issued by Hon'ble APERC, All consumers of LT services other than Agricultural Services whose contracted load exceeds 20KW shall be provided with dedicated transformers on collecting full cost of the transformer. Where the dedicated transformer are provided, distribution licensee shall not collect development charges and shall own the transformer and maintain it. Hence, the consumer is not entitled for refund of DTR cost as the service is released for 48HP contracted load for prawn culture under Cat V (C) to the complainant at SFNo.33 of Siva Rama puram fields. V.K.Pudi village, in Thotapalli Gudur Mandal.
 3. Personal hearing was conducted through video conferencing on 16.3.2022 Complainant and EE present heard both sides.
 4. The point for consideration is whether licensee is entitled to collect Cost of DTR for releasing service connection under Cat V (C) for 48HP SCNo.3531562001535 on 25.8.2021?
 5. Complainant stated that estimate was approved on 13.7.2021 the amount was paid on 15.7.2021. The regulation 6 of 2021 issued by Hon'ble APERC came in to force on 31.12.2021. The service was released prior to the issuing of Regulation 6 of 2021. So, licensee is not empowered to collect cost of DTR from LT consumers. He also further stated that he has not

requested to provide dedicated DTR, hence, he is not liable to pay cost of DTR on the ground that dedicated DTR is provided.

6. On the other hand EE/Rurals/Nellore represented that estimate is programmed in SAP and whenever the estimate is generated, the demand amount will be shown as per the developed program and they have to collect the amount shown in the SAP.
7. Admittedly, the submission of application for release of service under Cat V(C) for 48 HP and release of service after payment of estimated amount was prior to 31.12.2021 Respondents did not give any explanation as to how the software application was developed, implemented and collected the amount even prior to issuing of Regulation 6 of 2021 issued by Hon'ble APERC. Hon'ble APERC permitted the licensee to install dedicated DTR and collect cost of DTR where the connected load exceeded 20KW from all the LT consumers except Agricultural consumers vide Reg.NO.6 of 2021 and the same was published in AP Gazette on 31.12.2021 and it came in to force only from 31.12.2021. Licensee is empowered to collect charges as permitted by the Hon'ble APERC but officers are not expected to develop software and implement it, so, as to enable them to collect amounts not authorized by the Hon'ble APERC.
8. In the present case, since the service was released prior to issuing of Regulation 6 of 2021, Respondents are not empowered to collect the cost of DTR and they are entitled to

collect Development charges only. The written submissions of EE/Rurals/Nellore shows that total amount of ₹.2,36,134 was collected from the complainant and out of it ₹.24,000 is towards Security Deposit and ₹.2,12,134 is towards Service line charges. As per the Complainant, the cost of DTR is ₹.1,62,463.33. Hence the Respondents are directed to revise the estimate for collecting Development charges only instead DTR cost and refund the excess amount collected if any with interest. Thus, the point answered accordingly.

9. In the result Respondents are directed to refund an excess amount collected with interest @ 6 % PA from the date of receipt of the amount by the licensee till the date of refund within one month from the receipt of this order and submit compliance report within 15 days thereon.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 30th March '2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To
/
The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

Office Note Submitted to the Executive Engineer/Nellore Rurals Division Dt: 06.01.2023.

Sub: - APSPDCL- Operation Division -NLRR - CGRF Complaint received from Sri T.Mohanbabu, Gollapalem(V),TP Gudur (M),Nellore (Dt))-, USC No- 3531567001585 – Refund of DTR cost for the service – Implementation of CGRF Order –initiating refund process – Reg.

- Ref:- 1). CG No.69/2021-22 NLR dt 17.02.2022
2). Sanction No: SDR/R/NLR/NP.NO.107/2021-22,DT:13.07.2021
WBS No.E-2021-04-05- 21-05-011
3). Lr.No.EE/O/R/NLR/F.No.CGRF /D.No.996/2022,Dt:26.02.2022.
4). CGRF Order issued on 30.03.2022
5) Lr. No.EE/O/NLRTR/AE/Tech/F. No / D.No.227 / 2022, Dt 28-07-2022
6)Memo.No.CGM/O&M/GM/EE/C/F.e-310390/D.No.2201/22,Dt:08.12.2022

With reference to the above cited, the consumer T.Mohan Babu, Gollapalem (V), TP Gudur (M) ,Nellore (Dt) has registered for *cat - V* (Aqua) service vide Reg No.35315N187602021JUL05.The estimate for releasing 48HP load for aqua culture to Sri T.Mohan, Gollapalem (V),TP Gudur (M) has been sanctioned vide sanction No. SDR/R/NLR/NP.NO.107/2021-22,DT:15.07.2021 vides WBS No. E-2021-04-05-21-05-011, for amount of Rs.2, 23,580/-. The estimate was sanctioned on 15.07.2021 and amount was paid by the consumer on 15.07.2021 and load was released on 25.08.2021 to service No. 3531567001585. But the consumer has made a complaint at CGRF Tirupati, to collect Development charges only excluding DTR cost and requested to refund the same.

In this connection, As per CGRF order issued vide ref (4) to refund the excess cost collected. A letter was addressed to The CGM/O&M/TPT through The SE/O/NLR seeking approval for refund of DTR cost collected. The approval was accorded vide ref (6) for refund of excess amount of Rs.77,859/- Paid by the consumer .A copy of estimate sanction and payment particulars and refund approval copy is herewith enclosed for initiating refund process as per departmental procedures in vogue.


**EXECUTIVE ENGINEER
OPERATION::DIVISION
NELLORE RURALS**

- Encl: 1.Copy of refund approval.
2.Copy of Estimate sanction.
3.Copy of Payment particulars.

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 27th day of July' 2022
C.G.No.4 /2022-23/ Nellore circle**

Present

Sri. Dr. A. Jagadeesh Chandra Rao	Chairperson
Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Sri. Dr. R. Surendra Kumar	Independent Member

Between

A.Nagamma,	Complainant
Utukur Peddapalem (V),	
Utukur (P),	
Vidavalur (M),	
Nellore Dt.	

AND

1.Junior Accounts Officer/S-ERO/N.R.palem	Respondents
2.Executive Engineer/O/Kavali	
3. CGM/O&M/Tirupati	

ORDER

1. The case of the complainant is that licensee is entitled to collect only development charges for release of service to LT consumers as per Reg. 04/2013. But respondent had collected cost of DTR ₹1,86,823 instead of development charges for 48 HP at 900 per HP i.e. ₹.43,200. Hence requested to refund the difference of amount of ₹143,623. She also further stated that she has submitted an application on 30.03.2021, estimate was approved on 25.05.2021, amount was paid on 17.06.2021 and service was released on 24.09.2021.

2. Respondent No.2 filed written submissions stating that complainant applied for service connection to fish pond. The estimate for extension of 48 HP service for

DESPATCHED
C.G.No.4/2022-23/Nellore Circle

DATE

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aqua culture was prepared and sanctioned vide sanction No. SDR/KVL/NP.No.37/2021-22 dt:25.05.2021 vide WBS No.E-2021-04-02-51-03-002 for an amount of ₹2.40,500. As per the revised guidelines of APSPDCL vide Memo No. CGM/O/ SPDCL/TPT/EE/C/F.Reg.4/D.No.100/21 Dt: 27.01.2021, service line charges has to be collected from the consumer as total cost of the estimate excluding the cost of metering equipment (₹2,59,070 as service line charges and ₹24,000 towards SD charges including DTR cost). Modification is done in SAP accordingly in SAP for collecting the service line charges from the prospective consumers. All the calculations regarding development charges , service line charges and security deposits is being done by SAP generated calculations only. There is no manual intervention and modification in SAP demand calculation which is fixed by SAP wing as per the guidelines are in vogue. Service line charges is collected as per the guidelines and SAP generated demand notice.

3. Respondent No.3 filed written submission stating that Hon'ble APERC issued guidelines vide Lr. No.APERC/Secy/F.No.S-19 (Vol.II) /D.No.694/21 Dt: 31.12.2021 stating that the consumers of LT services other than the Agriculture service whose contracted load exceeds 20 KW shall be provided with dedicated transformers on collecting full cost of transformer.

In all these six cases dedicated DTRs are erected as the load per service is 48 HP. Hence cost of DTR has been collected and there is no possibility to extend supply to another consumer.

4. Complainant sent a letter subsequently that Mr. K. Gurrappa S o. K. Narayana will represent her in the personal hearing.
5. Personal hearing was conducted through video conferencing on 08.06.2022. Mr. Gurrappa represented in this case and also in five other similar cases. In all these cases complainants are illiterate women. Hence complainants were directed to appear in the personal hearing and the matter was adjourned.

6. Again personal hearing was conducted through video conferencing on 15.07.2022. Complainant present for video conferencing from EE office Kavali. Heard complainant and Respondent No.2
7. The point for determination is whether respondents are empowered to collect cost of DTR for release of service of 48 HP for fish pond under LT category for SC. No. 3251311004026 when service was released on 24.09.2021?

According to respondent No. 2 they have collected cost of DTR as per the memo issued by CGM/O/SPDCL/TPT/EE/C/F.Reg.4/D/No.100/21 Dt: 27.01.2021.

According to Respondent. No. 3, Hon'ble APERC permitted the licensee to collect cost of DTR from LT consumers other than Agriculture services whose contracted load exceeded 20 KW as per the letter of Secretary /APERC dt:31.12.2021.

The Hon'ble APERC issued Reg. 6 of 2021 empowering the DISCOMS to collect cost of DTR from all the LT consumers other than agricultural consumers for release of services with a contracted load exceeding 20 KW by providing dedicated DTR. It was published in the gazette on 31.12.2021. Admittedly it is not mentioned in Regulation. 6 of 2021 that it will be applicable retrospectively. So it will be applicable from 31.12.2021 only and as a sequel respondents are entitled to collect cost of DTR from 31.12.2021 onwards only.

Respondents did not explain how respondent. No. 3 is empowered to issue a circular and collect the amount for release of service connections even prior to approval and sanction from the Hon'ble APERC and basing on such circular collect cost of DTR from LT consumers. Licensee is empowered to collect charges for release of service connections as permitted by the Hon'ble APERC. Officers of licensee are not expected to issue circulars, develop a

software programme and implement it, so as to enable them to collect amounts not authorized by the Hon'ble APERC.


In this case, according to complainant submission of application, sanction of estimate, payment and release of service connection are prior to 31.12.2021. Respondent No. 2 did not dispute about this fact. Respondent No. 2 also filed copy of estimate which shows that it was prepared and sanctioned on 25.05.2021 i.e. prior to issuing of Reg. 6 of 2021.

Respondents in this case collected cost of DTR erroneously and illegally without prior permission from Hon'ble APERC. Respondents are only empowered to collect development charges for release of fish pond under LT category. Respondents are directed to revise estimate for collection of development charges only instead of cost of DTR and refund the excess amount collected towards cost of DTR with interest. The point answered accordingly.

8. Respondents are directed to refund excess amount collected for service no. 3251311004026 with interest @ 6% per annum from the date of receipt of the amount by the licensee till the date of refund within 1(one) month from the date of receipt of this order and submit compliance report within 15 days thereon.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 27th July '2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38. Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation) CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38. Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P. LTD.
CORPORATE OFFICE : : TIRUPATI**

Memo.No.CGM/O&M/GM/EE/C/F.e-309252/D.No.2050/22, dt.28/11/2022.

Sub:- APSPDCL-TPT – Refund of DTR cost of **Rs.78,060/-** paid by the consumer for extension of supply to 1No. 48HP Indl load for aqua culture to Smt. A.Nagamma, USC.No.3251311004026, Utukuru Peddapalem (V), Utukuru (Post), Vidavaluru (M), Nellore Dist., in Nellore Circle – Implementation of CGRF Order - Approval accorded - Reg.

- Ref:- 1. Lr.No.SE/O/NLR/EE-T/DEE-C/AE-P/F.No. /D.No.784/22,
dt:10.11.2022.
2. CGRF Order issued on 02.08.2022.
3. 'e' note approved by the CMD/APSPDCL, dt:23.11.2022.

In the reference (1) cited above, the Superintending Engineer/Operation/ Nellore has requested to refund of DTR cost of **Rs.78,060/-** paid by the consumer for extension of supply to 1No. 48HP Indl load for aqua culture to Smt. A.Nagamma, USC.No.3251311004026, Utukuru Peddapalem (V), Utukuru (Post), Vidavaluru (M), Nellore Dist., in Nellore Circle. The detailed calculations of refund amount is as follows:

As per estimate cost of DTR	= Rs.1,15,200/-
Development charge to be paid Rs.900/- x 48HP (-)	= Rs.43,200/-
Balance to be Refund	= Rs.72,000/-
Interest 6% PA (for the period 17.06.21 to 10.11.22) (+)	= Rs.6,060/-
Total	= Rs.78,060/-

After careful consideration of the proposal, approval is hereby accorded to the Superintending Engineer/Operation/ Nellore for refund of DTR cost of **Rs.78,060/-** paid by the consumer for extension of supply to 1No. 48HP Indl load for aqua culture to Smt. A.Nagamma, USC.No.3251311004026, Utukuru Peddapalem (V), Utukuru (Post), Vidavaluru (M), Nellore Dist., in Nellore Circle duly following all other departmental procedures in vogue.

Signed by Guravaiah
Kakarla
Date: 28-11-2022 12:06:48
Reason: Approved
**CHIEF GENERAL MANAGER /O&M
APSPDCL :: TIRUPATI**

To
The Superintending Engineer/Operation/ Nellore.
Copy to the Executive Engineer/Operation/ Kavali.

Tard

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 27th day of July' 2022
C.G.No.05 /2022-23/ Nellore circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao	Chairperson
Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Sri. Dr. R. Surendra Kumar	Independent Member

Between

M.Nagabhushanamma, Utukur Peddapalem (V), Utukur (P), Vidavalur(M), Nellore Dt.	Complainant
---------------------------------------------------------------------------------------------	-------------

AND

1.Junior Accounts Officer/S-ERO/N.R.palem 2.Executive Engineer/O/Kavali 3. CGM/O&M/Tirupati	Respondents
---------------------------------------------------------------------------------------------------	-------------

ORDER

1. The case of the complainant is that licensee is entitled to collect only development charges for release of service to LT consumers as per Reg. 04/2013. But respondent had collected cost of DTR ₹1,80,539 instead of development charges for 48 HP at 900 per HP i.e. ₹43,200. Hence requested to refund the difference of amount of ₹1,37,339. She also further stated that she has submitted an application on 25.01.2021, estimate was approved on 05.02.2021 and service was released on 25.05.2021.
2. Respondent No.2 filed written submission stating that complainant applied for service connection to fish pond. The estimate for extension of 48 HP service for aqua culture was prepared and sanctioned vide sanction No.

NO. 5/2022-23/Nellore Circle

Page 1

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DATE 28/7

SDR/KVL/NP.No.381/2020-21dt05.02.2021 vide WBS No.E-2020-04-02-51-03-040 for an amount of ₹. 2,39,165.

As per the revised guidelines of APSPDCL vide Memo No. CGM/O/SPDCL/TPT/EE/C/F.Reg.4/D.No.100/21Dt:27.01.2021 the service line charges has to be collected from the consumer as total cost of the estimate excluding the cost of metering equipment (₹2,31,704 as service line charges and ₹24,000 towards SD charges including DTR cost) Modification is done in SAP accordingly in SAP for collecting the service line charges from the prospective consumers. All the calculations regarding development charges , service line charges and security deposits is being done by SAP generated calculations only. There is no manual intervention and modification in SAP demand calculation which is fixed by SAP wing as per the guidelines are in vogue.

3. Respondent No.3 filed written submission stating that Hon'ble APERC issued guidelines vide Lr.No.APERC/Secy/F.No.S-19(Vol.II)/D.No.694/21 Dt: 31.12.2021 stating that the consumers of LT services other than the Agriculture services whose contracted load exceeds 20 KW shall be provided with dedicated transformers on collecting full cost of transformer.

In all these six cases dedicated DTRs are erected as the load per service is 48 HP. Hence cost of DTR has been collected and there is no possibility to extend supply to another consumer.

4. Complainant sent a letter subsequently that Mr. K Gurrappa S/o. K. Narayana will represent her in the personal hearing.
5. Personal hearing was conducted through video conferencing on 08.06.2022. Mr. Gurrappa represented in this case and also in five other similar cases. In all these cases complainants are illiterate women. Hence complainants were directed to appear in the personal hearing and the matter was adjourned.

6. Again personal hearing was conducted through video conferencing on 15.07.2022. Complainant present for video conferencing from EE office Kavali. Heard complainant and Respondent No.2.
7. The point for determination is whether respondents are empowered to collect cost of DTR for release of service of 48 HP for fish pond under LT category for SC. No. 3251311004001 when service was released on 25.05.2021?

According to respondent No. 2 they have collected cost of DTR as per the memo issued by CGM /O/SPDCL/TPT/EE/C/F.Reg.4/D.No.100/21,Dt: 27.01.2021.

According to Respondent. No. 3, Hon'ble APERC permitted the licensee to collect cost of DTR from LT consumers other than Agriculture services whose contracted load exceeded 20 KW as per the letter of Secretary /APERC dt:31.12.2021.

The Hon'ble APERC issued Reg. 6 of 2021 empowering the DISCOMS to collect cost of DTR from all the LT consumers other than agricultural consumers for release of services with a contracted load exceeding 20 KW by providing dedicated DTR. It was published in the gazette on 31.12.2021. Admittedly it is not mentioned in Regulation. 6 of 2021 that it will be applicable retrospectively. So it will be applicable from 31.12.2021 only and as a sequel respondents are entitled to collect cost of DTR from 31.12.2021 onwards only.

Respondents did not explain how respondent. No. 3 is empowered to issue a circular and collect the amount for release of service connections even prior to approval and sanction from the Hon'ble APERC and basing on such circular collect cost of DTR from LT consumers. Licensee is empowered to collect charges for release of service connections as permitted by the Hon'ble APERC. Officers of licensee are not expected to issue circulars, develop a

software programme and implement it, so as to enable them to collect amounts not authorized by the Hon'ble APERC.

In this case, according to complainant submission of application, sanction of estimate payment and release of service connection are prior to 31.12.2021. Respondent. No. 2 did not dispute about this fact. Respondent No. 2 also filed copy of estimate which shows that it was prepared and sanctioned on 05.02.2021 i.e. prior to issuing of Reg. 6 of 2021.

Respondents in this case collected cost of DTR erroneously and illegally without prior permission from Hon'ble APERC. Respondents are only empowered to collect development charges for release of fish pond under LT category. Respondents are directed to revise estimate for collection of development charges only instead of cost of DTR and refund the excess amount collected towards cost of DTR with interest. The point answered accordingly.

8. Respondents are directed to refund excess amount collected for service No. 3251311004001 with interest @ 6% per annum from the date of receipt of the amount by the licensee till the date of refund within 1(one) month from the date of receipt of this order and submit compliance report within 15 days thereon.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 27th July '2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to

Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008,
within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/
Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha
Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra
Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, SingareniBhavan, Red Hills,
Lakdikapool, Hyderabad- 500 004.



SOUTHERN POWER DISTRIBUTION COMPANY OF A. P. LIMITED

From
The Executive Engineer,
Operation,
APSPDCL,
Kavali.

To
The Superintending Engineer,
Operation/APSPDCL
Nellore

Lr. No.EE/O/KVL/AAE/Tech/F. No / D.No.497/2022, Dt. 18-08-2022.

Sir,

Sub: - APSPDCL- Operation Division Kavali - CGRF Complaint received from Smt Mukanti Nagabhusanamma, Utukuru Peddapalem (V), Utukuru(Post), Vidavaluru(M), USC No-3251311004001 - Refund of DTR cost for the service- Implementation of CGRF Order - Approval - Requested - Reg.

- Ref:- 1). CG No.05/2022-23 NLR Received on 29.04.2022
2). Memo No.CGM/O&M/GM/CSC/EE/DY.EE/CSC/DNO.352/2022 Dt.02.05.2021
3). Sanction No: SDR/KVL/NP NO.381/2021-22 ,Dt. 05.02.2021
4). WBS No.E-2020-04-02-51-03-040
5). Lr. No.EE/O/KVL/AAE/Tech/F. No / D.No.285 / 2022, Dt.21-05-2022
6). CGRF Order issued on 02.08.2022

-:000:-

With reference to the above cited, it is to submit that the consumer Smt Mukanti Nagabhusanamma, Utukuru Peddapalem (V), Utukuru(Post), Vidavaluru(M) has registered for fishpond service vide Reg No.32513N230552021JAN25. The estimate for extension of supply to 1 No 48 Hp Indl loads for aqua culture to Smt Mukanti Nagabhusanamma, Utukuru Peddapalem (V), Utukuru(Post), Vidavaluru(M) has been prepared and sanctioned vide sanction No.SDR/KVL/NP No.381/2021-22 Dt.05.02.2021 vide WBS No.E-2020-04-02-51-03-040, for amount of Rs.231704/-. The estimate was sanctioned On 05.02.2021 and amount was paid by the consumer on 23.02.2021 and service was released on 25.05.2021 with service No. 3251311004001. but the consumer has made a complaint at CGRF Tirupati, regarding APSPDCL has collected an amount of Rs.1,80,539/- including cost of DTR, even though the consumer is liable to pay Rs.43,200/- towards Development charges Rs. 900/- per HP(48HP X Rs.900). Licenses has collected an excess are Rs. 1,37,339/- and requested that same may be refunded.

In this connection a written submission has been submitted to Ho'ble CGRF
Vide ref 4th cited. The brief details of written submission is as fallows.

As per the revised guidelines of APSPDCL vide Memo No. CGM/O/SPDCL/TPT/EE/C/F.Reg.4/D.No.100/21.Dt.27/01/2021 the service line charges is to be collected for the consumer as total cost of the estimate excluding the cost of the metering equipment (Rs.231704/- as service line charges and Rs.24000/- towards SD charges including DTR cost). The modifications is done in SAP accordingly in SAP for collecting the service line charges from the prospective consumers, since the all calculations regarding Development charges ,Service line charges & Security deposits is being done by SAP generated calculations only. There is no manual intervention and modification in SAP Demand calculation which is fixed by SAP Wing as per the guidelines in vogue.

After that the Hon'ble CGRF has made a personal hearing through Video Conference on 15.07.2022, and delivered an order regarding CG No-05/2022-23 on 27.07.2022 as fallows." Since the respondent collected cost of DTR erroneously and illegally without prior permission from Hon'ble APERC, Respondent are only empowered to collect development charges for release of fish pond under LT Category. Respondent are directed to revise estimate for collection of development charges only instead of cost of DTR and refund the excess amount collected towards cost of DTR with interest. The point answered accordingly. In the result Respondents are directed to refund the excess amount collected for Service No. 3251311004001 with interest @ 6% PA from the date of receipt of the amount by the licenses till the date of refund within one month from the date of receipt of this order and submit compliance report within 15 days thereon."

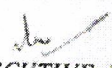
Hence the due to the reasons explained above necessary approval may please be arranged for refund amount to the consumer as per the direction of Hon'ble CGRF within the stipulated time. The detailed calculations of refund amount is as fallows.

Total amount requested for refund = Rs. 1,80,539 - 43,200 =Rs. 1,37,339 /-
Interest 6% PA (for the period 23.02.2021 to 10.09.2022) = Rs.12509 /-
(1 year 6Months 18days)

Total = Rs. 1,49,845 /-
(Rupees One Lakh Fifty nine thousand and Eight hundred Forty five only)

Encl:- 1 No.CGRF Order copy

Yours faith fully,


EXECUTIVE ENGINEER
OPERATION :: KAVALI

Copy Submitted to Chief General Manger / O & M/APSPDCL/Tirupati
Copy to Deputy Executive Engineer/Operation/N.R.Plaem

**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P. LIMITED
OPERATION CIRCLE :: NELLORE**

* * *

Office of the
Superintending Engineer,
Operation Circle :: NELLORE.

Memo No. SE/O/Nellore/EE-T/DEE-C/AE-P/F. Doc/D.NO. 633 /2022, Dt. 09.09.2022

Sub:- APSPDCL - Operation Circle - Nellore - Refund of DTR cost of Rs. 1,49,845/- paid by the consumer for releasing of 48 HP load for Aqua culture to Smt. Mukanti Nagabushanamma, USC.No. 3251311004001, Utukuru (V) Vidavaluru Mandal Nellore Dist., - Implementation of CGRF Order - Remarks Called for - Regarding.

Ref:- Lr. No. EE/O/KVL/AAE/Tech/F.No. /D. No. 497/2022, Dt. 18.08.2022.

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In the reference cited above, the Executive Engineer/Operation/Kavali has requested to refund of DTR cost of Rs.1,49,845/- paid by the consumer for releasing of 48HP Load for aqua culture to Smt. Mukanti Nagabushanamma, USC.No. 3251311004001, Utukuru (V) Vidavaluru Mandal Nellore District.

In this regard, the Executive Engineer/Operation/ Kavali is requested to check up the Development charges, DTR cost and Amount to be refund and resubmit the proposal for taking further necessary action.


**SUPERINTENDING ENGINEER
OPERATION CIRCLE :: NELLORE**

To
The Executive Engineer/Operation/Kavali
Copy to the Deputy Executive Engineer/O/N.R. Palem,
Copy to the Assistant Executive Engineer/O/ Utukuru.